



Data Services

Phone Services

Security Services

215 N Elizabeth St., Lima, Ohio 45801

419-229-2645 or 1-888-229-2645

Fax: 419-229-5278

Date: 1.3.2013

RE: Annual 47 C.F.R. S: 64 2009(e) CPNI Certification
EB Docket No. 06-36

Name of Company covered by this certification: West Central Ohio Internet Link, LLC

Form 499 Filer ID: 826863

Name of Signatory: Michael J. O'Connor

Title of Signatory: President

I, Michael J. O'Connor certify that I am an officer of the company named above, and acting as the agent of the company, that I have personal knowledge that the company has established operating procedures that are sufficient and adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S:64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed: Mike O'Connor Date: 1-3-13

Cc: file
FCC
Best Copy and Printing

Date: 1.3.2013

To: Commissions Secretary, Office of the Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: 47 C.F.R. 64.2009(e) Certification and Compliance

To Whom It May Concern:

Attached please find a copy of our CPNI communication sent to every VOIP customer via US mail and electronic mail along with our privacy notice which is also posted on our web site.

Limited and trained employees have access to records and as a small company we do not work with any outside marketing agencies and do not do internal marketing utilizing CPNI from our customers. Social Security numbers and EIN's are not matched with CPNI data from our customer service data base.

As President of West Central Ohio Internet Link, LLC, I am also Director of Network Operations. I have, in place, excellent secured operations that limits the ability to match data with customers and each of my network employees know the CPNI laws and sign confidentiality paperwork to assure compliance. Thank you,



Michael J. O'Connor
President WCOIL, LLC
419.229.2645 X 1010
mike@wcoil.com

cc: file



1.3.2013

Privacy Notice

Customer Proprietary Network Information (CPNI) Use of Account Information

By law WCOIL is required to keep your Customer Proprietary Network Information (CPNI) confidential and protecting your right is a duty that WCOIL takes very seriously. Data collected during our normal operations of telephone service may include the type, configuration and amount of services you use, as well as destination data and quantity of individual services you utilize.

WCOIL will not disclose or sell CPNI to third party affiliations. WCOIL will, in order to service your account better and more efficiently, share within the WCOIL Company, your CPNI only as it relates to providing you other services WCOIL offers that you may need of desire.

Your approval for WCOIL to internally use your CPNI may service your account better as it relates to enhancing your services or diminishing your costs. You may decline that approval, however, which may prevent WCOIL from internally analyzing our costs and abilities to better service your account in the future. If it is your desire that WCOIL not use your CPNI for analysis within WCOIL, please call Barb O'Connor at 419.229.2645 X 1004 to fulfill this request. In no way will this request hinder your services with WCOIL. For hearing impaired, please send a certified letter to WCOIL, attention Barb O'Connor or drop off a letter of requests to 215 N. Elizabeth St., Lima, OH 45801; Attention Barb O'Connor.

You may at anytime alter your CPNI approval within the WCOIL Company by revoking your requests. One months notice is required from the date of this letter for declining of CPNI information internally within WCOIL.

Do-Not-Call-Solicitor Notification

The Federal Communications Commission (FCC) and the Federal Trade Commission (FTC) have established a Do Not Call Registry. WCOIL is required by the FCC to communicate to our customers using our telephone services that if your company uses telecommunications, you are required to abide by the Do-Not-Call rules and regulations. Please familiarize yourself with the regulations at www.donotcall.gov and consult with qualified personnel by going to the FCC and FTC rules governing telemarketing and telephone solicitation at 47 C.F.R. 64.1200 and 16 C.F.R. Part 310.

Thank you for allowing WCOIL to service your telephone communications.